

Panasonic NS700 Assign CO Lines to a Particular Auto Attendant Telquest Tech Support

1. Click Here...

2. Click Here...

3. Click Here...

4. Click Here...

5. CO 1 set to AA

6. CO 7 set to AA

7. Scroll Over ---->>>

W/o.	Shelf	Slot	Port	Card Type	Trunk Property	Distribution Method	DIL Destination - Day	DIL Destination - Lunch	DIL Destination - Break
1	1	3	1	LCOT6		DIL	500	500	500
2	1	3	2	LCOT6		DIL			
3	1	3	3	LCOT6		DIL			
4	1	3	4	LCOT6		DIL			
7	Virtual	1	1	V-SIPGW16	Public	DIL	500	500	500
8	Virtual	1	2	V-SIPGW16	Public	DDI / DID			
9	Virtual	1	3	V-SIPGW16	Public	DDI / DID			
10	Virtual	1	4	V-SIPGW16	Public	DDI / DID			
11	Virtual	1	5	V-SIPGW16	Public	DDI / DID			
12	Virtual	1	6	V-SIPGW16	Public	DDI / DID			
13	Virtual	1	7	V-SIPGW16	Public	DDI / DID			
14	Virtual	1	8	V-SIPGW16	Public	DDI / DID			

In this example, CO 1 goes to UM Service Group 1 and CO 7 goes to UM Service Group 2

When a call comes in on a CO Line, this will route it to the correct AA via the UM Group Number

8. Co 1 is set to UM Group 1

9. Co 7 is set to UM Group 2

Scrolled Over---->>>

W/o.	Shelf	Slot	Port	DIL Destination - Lunch	DIL Destination - Break	DIL Destination - Night	Tenant Number	UM Service Group No.	VM Trunk Group No.
1	1	3	1		500	500	1	1	1
2	1	3	2				1	None	1
3	1	3	3				1	None	1
4	1	3	4				1	None	1
5	1	3	5				1	None	1
6	1	3	6				1	None	1
7	Virtual	1	1		500	500	1	2	1
8	Virtual	1	2				1	None	1
9	Virtual	1	3				1	None	1
10	Virtual	1	4				1	None	1
11	Virtual	1	5				1	None	1
12	Virtual	1	6				1	None	1
13	Virtual	1	7				1	None	1
14	Virtual	1	8				1	None	1

Set the Custom Service Menu to be used by each UM Service Group

1. Click Here...

2. Click Here...

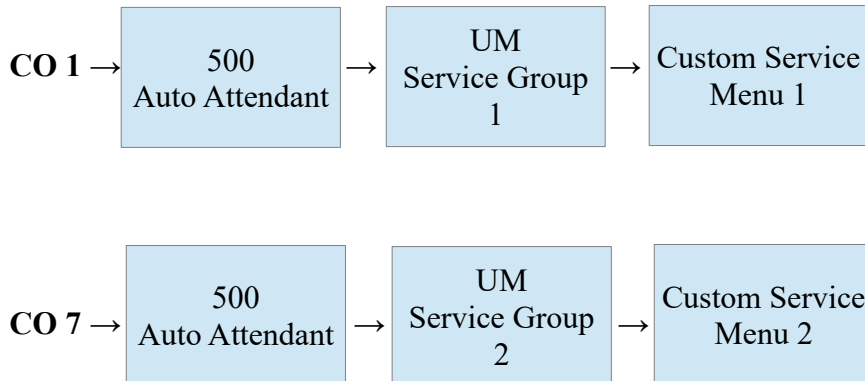
3. Click Here...

4. Click Here...

5. Set to 2
So it plays
Custom Service Menu 2

N	Day Mode - Company Greeting No. (Selection)	Day Mode - Company Greeting No. (Other)	Day Mode - Incoming Call Service	Day Mode - Incoming Call Service Parameter	Day Mode - Incoming Call Service Prompt	Day Mode - Prompt for DTMF Input Callers
1	ALL		ALL		ALL	ALL
2	Other	1	Custom Service Menu	2	Primary	Primary
3	Other	1	Custom Service Menu	1	Primary	Primary
4	Other	1	Custom Service Menu	1	Primary	Primary
5	Other	1	Custom Service Menu	1	Primary	Primary
6	Other	1	Custom Service Menu	1	Primary	Primary
7	Other	1	Custom Service Menu	1	Primary	Primary
8	Other	1	Custom Service Menu	1	Primary	Primary
9	Other	1	Custom Service Menu	1	Primary	Primary
10	Other	1	Custom Service Menu	1	Primary	Primary
11	Other	1	Custom Service Menu	1	Primary	Primary
12	Other	1	Custom Service Menu	1	Primary	Primary
13	Other	1	Custom Service Menu	1	Primary	Primary
14	Other	1	Custom Service Menu	1	Primary	Primary
15	Other	1	Custom Service Menu	1	Primary	Primary

Call Flow:



Note:

The Auto Attendant can be set up hundreds of different ways.
This is just an example to show you how calls can be routed.